

Bereavement Counselling Service



Members of the Generali UK Group Life Assurance Scheme and their immediate families, have access to a Bereavement Counselling Service and a *Probate Helpline.

The Bereavement Counselling Service is available to members' immediate families in the event of the death of a member, or to the member if they suffer a bereavement. The Probate Helpline can assist members who have been appointed to administer a deceased person's estate.

THE BEREAVEMENT COUNSELLING SERVICE INCLUDES:

- **Unlimited 24/7 access to a bereavement helpline, staffed by fully qualified counsellors**

- **Practical advice and details of self-help groups and charities where appropriate**

- **Appointment-based telephonic sessions where appropriate with a professionally trained counsellor**

Visit **www.livewell.optum.com** using access code '**generaliuk**'

IN NEED OF A SUPPORT TEAM?

Contact us today for advice, support or information

0800 980 6559**

or from abroad: **+44 203 701 7051**

* Probate is the authority granted by the Courts to a person (or persons) to administer a deceased person's estate.

** Calls to 0800 numbers are free from a UK landline, Mobile and international call costs may vary.

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